

Members of REA Energy Cooperative, Inc.:

REA Energy continues to take all precautions to maintain continuous service during the COVID-19 pandemic. Our Business Continuity Plan is still in effect during this time and we will operate under this plan for the foreseeable future. We have utilized telecommuting resources, quarantining, and hygiene recommendations in order to maintain a level of healthy employees.

During the pandemic moratorium, members were still expected to pay on their bills when possible. As of April 1, 2021, the cooperative resumed the disconnection of electric service for members that have not paid on their bills for an extended period of time. Realizing the hardships some members are facing, we will work with members and aid in assistance as much as possible.

As of April 6, 2021, both the Indiana and Ebensburg office lobbies opened to the public. We plan to keep them open contingent on the COVID-19 situation.

Members who visit either of our offices must wear a mask while inside. If you are unable to wear a mask, you can use the drive-thru at our Indiana office or the drop box at our Ebensburg office. We also ask that you practice social distancing while in the office. Each lobby has a recommended number of people allowed inside at any given time. If you see that there is currently more than that number inside at the time you arrive, please wait outside until they exit.

Members can continue to use multiple convenient options to pay their bills, including our drop boxes, online and phone payment options, and USPS mail.

I want to personally thank our members, directors, and employees for their understanding and support during these unusual times. We will get through this together with resolve and focus. If you have any questions, feel free to call the office.

Cooperatively Yours,



Chad Carrick
President and CEO

REA Energy is an Equal Opportunity Provider and Employer.